



Scuba Vida – Legal Information Pack

Website: www.scubavidadive.com

Location: Varadero, Cuba

Email: info@scubavidadive.com

This document contains:

1. Privacy Policy
2. Terms & Conditions
3. Scuba Diving Liability Waiver
4. Snorkeling & Water Activities Waiver

Privacy Policy

At Scuba Vida, we value your trust and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you provide when using our website and services.

1. Information We Collect - Personal Information: Name, email address, phone number, billing details, passport/ID if required. - Booking Information: Dates, requested services (scuba diving tours, courses, snorkeling, room rentals, or tours across Cuba). - Technical Information: IP address, browser type, and usage data.

2. How We Use Information - Process reservations and payments - Communicate about services and updates - Ensure safety compliance - Improve services and website experience - Marketing communications (only with consent)

3. Sharing of Information - Only with service providers, partners, or legal authorities when necessary

4. Data Security We take reasonable measures to protect your personal data.

5. Cookies Our website may use cookies to improve user experience.

6. International Guests Your data may be processed in Cuba and internationally for bookings.

7. Your Rights You may request access, updates, or deletion of your information by contacting info@scubavidadive.com.

8. Changes We may update this policy occasionally and post changes on our website.

9. Contact Us Scuba Vida – Varadero, Cuba | info@scubavidadive.com

Terms & Conditions

By booking or using our services, you agree to the following Terms & Conditions. **1. Services** Scuba diving tours, courses, snorkeling, room rentals, and tours across Cuba. **2. Booking & Payment** Deposits or full payments may be required. Full payment must be completed before participation. **3. Cancellation & Refunds** - Guest cancellations more than 14 days: Full refund minus fees. - 7–14 days: 50% refund. - Less than 7 days or no-shows: No refund. - Cancellations by Scuba Vida (e.g., weather/safety): reschedule or refund. **4. Diving & Snorkeling Requirements** Guests must be fit, provide certifications if required, and follow safety instructions. **5. Liability & Insurance** Guests acknowledge risks. Scuba Vida is not liable for accidents except in cases of proven negligence. Insurance is strongly recommended. **6. Accommodation Terms** Guests are responsible for damages and must respect house rules. **7. Tours** Itineraries may change. Guests must follow Cuban laws and respect culture. **8. Code of Conduct** Respect staff, guests, and environment. No harm to marine life. **9. Intellectual Property** Website content belongs to Scuba Vida. **10. Governing Law** These terms follow Cuban law.

Scuba Diving Liability Release & Assumption of Risk Agreement

I understand that scuba diving involves inherent risks including drowning, decompression illness, equipment failure, marine life encounters, and environmental conditions. I accept these risks and release Scuba Vida from liability except in cases of proven negligence. **Health & Certification** - I confirm that I am medically fit for diving. - I hold a valid certification or will be under instructor supervision. **Responsibility** - I take full responsibility for my actions. - I am advised to have dive/travel insurance. **Equipment** - I will return rented equipment in good condition or cover damage/loss. **Media Release (optional)** ☐ Yes, I agree ☐ No, I do not agree Participant

Information: Name: _____ Date of Birth: ____ / ____ / ____
Passport/ID: _____ Certification Level: _____ Emergency Contact: _____
Signature: _____ Date: ____ / ____ / ____ This waiver is governed by Cuban law.

Snorkeling & Water Activities Liability Waiver

I understand that snorkeling and water activities involve risks including drowning, injuries, slips, marine life encounters, and weather conditions. I voluntarily accept responsibility for my participation. **Health Statement** - I confirm I am in good health and fit for water activities. - I have informed staff of medical conditions or allergies. **Responsibility** - I release Scuba Vida from liability except in cases of proven negligence. - I understand I must provide my own insurance. **Equipment** - Equipment must be returned in good condition. I am responsible for damages. **Media Release (optional)** ■ Yes, I agree ■ No, I do not agree Participant Information: Name:

_____ Date of Birth: ____ / ____ / ____ Passport/ID:

_____ Emergency Contact: _____ Signature:

_____ Date: ____ / ____ / ____ This waiver is governed by Cuban law.